Amy Smith

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**PERSONAL STATEMENT**

Currently, I am studying for my GCSEs and looking for a weekend/holiday job. I love a good challenge to further develop my knowledge. I have great personal skills that may help me to my goal as well as find a way around any complicated situations. I demonstrated good telephone skills and customer service skills in my work experience at Pets at Home. I am very sporty, as I cycle to school every day, play football with my friends and family almost every day and encourage people to do more exercise. In the future, I would like to work as a dog handler in the army.

**SKILLS**

* Hard worker
* Great communication skills
* Good written skills
* Excellent numeracy skills
* Brilliant fitness
* Excellent with pets
* Good listener
* Good with computers
* Great at solving complicated situations

**WORK EXPERIENCE**

**March 2017**

Pets at Home, Wakefield

For work experience in year 10, I spent 2 weeks at Pets at Home. I learnt a variety of new skills which I would love to continue. My main duties were serving customer and dealing with queries over the telephone. This demonstrates my customer service and communication skills. I am confident to use these skills in any roles I have in the future.

PROJECTS

**Computing GCSE**

September – Present

Mount St Mary’s School, Leeds

For Computing GCSE, I am doing a knowledge and skills based project in computing where we have to read the information given and use it to create algorithms, success criteria and many more challenges.

Amy Smith

**EDUCATION**

**GCSEs, September 2013 – June 2018**

Mount St Mary’s High School,

Leeds

Predicted

|  |  |
| --- | --- |
| **Subject** | **Grade**  |
| English | 6 (B) |
| Mathematics | 7 (A) |
| Chemistry | 6 (B) |
| Biology | 6 (B) |
| Physics | 6 (B) |
| Geography | 6 (B) |
| Computing | 6 (B) |
| Spanish | 6 (B) |

**PERSONAL INTERESTS**

In my spare time, I am a very active person that loves being outdoors no matter what the weather. I cycle, run, play (football and tennis). I work hard by helping my brother with his homework as well as cleaning and helping my parents around the house. I am also interested in baking cakes and when I was in year 9 I won a competition for the best decorated cake.

**REFERENCES**

**Mrs r4er454**

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**Sam Farrell**

Manager at Pets at Home

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